

## **VITAE**

**Steve Michael Jex**

(June, 2024)

Department of Psychology  
University of Central Florida  
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## **EDUCATION**

Ph.D. University of South Florida, 1988  
Major: Industrial/Organizational Psychology  
Minor: Quantitative Methods/Psychometrics

M.A. University of New Haven, 1984  
Major: Industrial/Organizational Psychology

B.S. Central Michigan University, 1981  
Major: Psychology  
Minor: Sociology

A.A. Delta College, 1979

## **ACADEMIC APPOINTMENTS**

Emeritus Professor, Department of Psychology, University of Central Florida; May, 2024 to Present.

Professor (with tenure), Department of Psychology, University of Central Florida; August, 2017 to May, 2024.

Professor, Department of Psychology, Bowling Green State University; August, 2012 to July, 2017.

Associate Professor (with tenure), Department of Psychology, Bowling Green State University; August, 2002 to August, 2012.

Associate Professor (with tenure), Department of Psychology, University of Wisconsin Oshkosh; January, 1996 to June, 2002.

Associate Professor (with tenure), Department of Psychology, Central Michigan University; July, 1993 to December, 1995.

Assistant Professor, Department of Psychology, Central Michigan University; August, 1989 to July, 1993.

### **COURSES TAUGHT (1989-2024)**

#### **Undergraduate**

General Psychology

Group Dynamics

Industrial and Organizational Psychology Laboratory

Introduction to Industrial and Organizational Psychology

Psychological Tests and Measurements

Psychology of Advertising

Quality of Work Life

Social Psychology

Stress Factors of Work

#### **Graduate**

Advanced Social Psychology

Counterproductive Work Behavior

Contemporary Issues in Industrial-Organizational Psychology

Group Dynamics

Industrial Psychology II

Industrial-Organizational Psychology Practicum

Occupational Stress

Occupational Health Psychology

Organizational Psychology

Organizational Research Methods

Overview of Research in I/O Psychology

Personnel Psychology

Psychometrics

Social Environments of Work

Strategies for Interventions in Social Systems

Training and Organizational Development

### **GRADUATE THESES AND DISSERTATIONS CHAIRED (1989-2024)**

Central Michigan University (1989-1995) - 13 Theses and 6 Dissertations

University of Wisconsin Oshkosh (1996-2002) - 6 Theses

Bowling Green State University (2002-2017) - 12 Theses and 28 Dissertations

University of Central Florida (2017-Present) – 8 Theses and 5 Dissertations (currently chairing 5 committees)

### **UNDERGRADUATE HONORS THESIS DIRECTION**

Bowling Green State University (2002-2017) - 2

University of Central Florida (2017-Present) – 5

### **ADMINISTRATIVE APPOINTMENTS**

Director, Master of Arts Program in Industrial and Organizational Psychology, University of Wisconsin Oshkosh (1996-2002).

Graduate Program Coordinator, Department of Psychology, University of Wisconsin Oshkosh (2000-2002).

Director, Institute for Psychological Research and Application, Bowling Green State University (2003-2006).

Director, Ph.D. Program in Industrial and Organizational Psychology, Bowling Green State University (2007-20012).

Advisory Board, *Performance Solutions*, University of Central Florida (2017-Present).

Director. Ph.D. Program in Industrial and Organizational Psychology, University of Central Florida (2017-2022).

## **MAJOR SERVICE ACTIVITIES**

### Central Michigan University (1989-1995)

Continuing Education Unit Committee, Member  
Faculty Research and Creative Endeavors Committee, Member  
Faculty Search Committee, Member  
I/O Admissions Committee, Member and Chair  
Undergraduate Academic Advisor

### University of Wisconsin Oshkosh (1996-2002)

Director, I/O Psychology Master's Program  
Faculty Search Committee, Member and Chair  
Graduate Program Coordinator  
Institutional Review Board, Member and Chair  
Intercollegiate Athletic Committee, Member  
Undergraduate Academic Advisor

### Bowling Green State University (2002-2017)

Director, I/O Psychology Doctoral Program  
Director, Institute for Psychological Research and Application (IPRA)  
Director, Occupational Health Psychology Research Group  
Faculty Search Committee, Member and Chair  
Health, Wellness, and Insurance Committee, Member  
Institutional Review Board, Member and Vice-Chair  
I/O Admissions Committee, Member and Chair  
Salary, Promotion, and Tenure Committee, Member and Chair  
Undergraduate Academic Advisor  
Member, Faculty Research Committee

### University of Central Florida (2017-Present)

Director, I/O Psychology Doctoral Program  
Director, Employee Health, and Well-Being Lab  
Faculty Search Committee, Member and Chair  
Chair Search Committee, Member  
Chair, Promotion and Tenure Committee

## **OTHER PROFESSIONAL EXPERIENCE**

Guest Researcher, National Institute for Occupational Safety and Health, Division of Organizational Science and Ergonomics, Cincinnati, OH. August, 2009 to June, 2010.

Summer Research Fellow, Division of Military Psychiatry, Department of Operational Stress, Walter Reed Army Institute of Research, Washington, DC. July, 2001 to August, 2001.

Summer Research Fellow, Division of Military Psychiatry, Department of Operational Stress, Walter Reed Army Institute of Research, Washington, DC. May, 2000 to July, 2000.

Summer Research Fellow, Division of Military Psychiatry, Department of Operational Stress, Walter Reed Army Institute of Research, Washington, DC. June, 1999 to August, 1999.

Sensory Evaluation Technologist, Peter Paul Cadbury, Inc. April, 1984 to August, 1985.

## **OTHER PROFESSIONAL ACTIVITIES**

### **Professional Memberships**

Academy of Management

Society for Psychological Science, Fellow

Society for Industrial and Organizational Psychology, Fellow

Society for Occupational Health Psychology, Founding Member

### **Editorships**

Associate Editor, *Journal of Occupational and Organizational Psychology*, 2002-2007

### **Journal Editorial Boards**

*Journal of Occupational Health Psychology*, 2002-present

*Journal of Organizational Behavior*, 2000-present

*Journal of Management*, 2005-present

*Occupational Health Science*, 2016-present

### **Occasional Reviewer**

*Academy of Management Journal*

*Human Factors*

*International Journal of Conflict Management*

*Journal of Social Behavior and Personality*  
*Journal of Applied Social Psychology*  
*Journal of Occupational and Organizational Behavior*  
*Organizational Behavior and Human Decision Processes*  
*Psychological Reports*  
*Stress and Health*  
*Work and Stress*

#### Other Professional Service

Ad hoc grant reviewer, Israel Science Foundation, Northern Illinois University, Ohio University, Swiss National Science Foundation.  
NIH Grant Review Panel, June, 2002  
Member, NIOSH Expert Panel on Psychological Aggression in the Workplace, February, 2003  
Member, NIOSH Expert Panel on Revision of NIOSH Stress Measures, October, 2010  
Book proposal reviewer, Oxford University Press  
Tenure/Promotion External Reviews: Auburn University, Baruch College, University of Tulsa, University of Dayton, University of Texas Pan American, University of North Carolina Charlotte, Clemson University, Willamette University, Portland State University, University of Oklahoma, University of Oklahoma-Tulsa, University of Michigan-Dearborn, Johns Hopkins University, Rutgers University.

### **PROFESSIONAL DEVELOPMENT**

#### Courses/Workshops

*Ergonomics and Human Factors: Strategic Solutions for Workplace Safety*, presented by Harvard School of Public Health, Center for Continuing Professional Education, September 24-27, 2007.

*Hierarchical Linear Modeling* presented by Dr. David Hofmann, New Orleans, LA, April, 2000. Sponsored by the Society for Industrial and Organizational Psychology.

*Process Consultation* conducted by Edgar Schein, American Psychological Association Convention, Boston, August, 1990.

#### Faculty Improvement Leave

2009-10 – Faculty Improvement Leave – Worked as a Guest Researcher at the National Institute for Occupational Safety and Health (NIOSH) in Cincinnati, OH. Worked on research projects dealing with occupational stress and health.

## RESEARCH GRANTS AND CONTRACTS

Role: Co-PI

PI: Mejia, C.

National Science Foundation

Project Dates: 10/01/2023 to 9/29/26

Project Title: *Service Robots in the Restaurant Industry and Frontline Service Worker Well-Being*

Project Goals: Investigating the impact of service robot introduction on the mental and physical well-being of the restaurant workers.

Project Status: Not Funded.

Co-PI, COS Seed Funding Program 2022-23

Project Title: *Hospitality Service Robots and Stakeholder Well-Being*

Project Goals: Investigating the factors that impact the introduction and adaptation to service robots in the hospitality sector.

Project Status: On-going.

Gerontology Research Award Program

Learning Institute for Elders at University of Central Florida, Inc.

Title: *Quality of Retirees' Work-Life Interface and well-being*

Role: Co-PI

PI: Yeeun Choi (I/O Doctoral Student)

Project Goals: Investigate the relationship between indicators of work-life balance and emotional well-being among UCF retirees.

Project Status: Not funded.

Co-investigator. NIOSH Occupational Safety and Health Education and Research Centers Grants. *Targeted Research Training*. Role: Core Program Faculty. July, 2019 to July 2024. \$998, 876.

Project Status: On-going.

Co-investigator. *Prevention of Nurse Aid Injury Assault and Abuse*. Provided research expertise and consultation on the role of psychosocial stressor in assault and abuse. Ohio Bureau of Worker's Compensation Occupational Safety and Health Research Program (Direct and Indirect Costs: \$250,000). June, 2015 to June, 2017.

Principal Investigator, *Sleep and Standard Precaution compliance among Ohio Nurses*. Ohio Bureau of Worker's Compensation Occupational Safety and Health Research Program (Direct and Indirect Costs: \$249,817; Not Funded).

Faculty advisor on 14 Pilot Research Grants funded by the NIOSH-supported University of Cincinnati Education and Research Center (2004-2017):

Clark, O. (2004). *Predicting compliance with Universal Precautions*. (Direct costs: \$2787)

Guidroz, A. (2004). *Investigation of the impact of incivility among nurses*. (Direct costs: \$3811)

McMullen, L.J. (2004). *Understanding the work-family consequences of shiftwork*. (Direct costs: \$1342).

Alexander, K., Mazzola, J., & Moore, T., (2009). *Daily Workplace Barriers and Facilitators to Proper Nutrition and Exercise*. (Direct costs: \$3497)

Park, Y., & Pui, S-Y. (2009). *Cyber and face-to-face incivility and employee well-being: A daily investigation*. (Direct costs: \$6978).

Park, Y., Gopalkrishnan, P., & Yugo, J., (2009). *Workplace incivility as a threat to safety behaviors among nurses*. (Direct costs: \$6981).

Pui, S.Y., Sliter, M.T., Wolford, K.A., & McInerney, J. (2009). *The effect of multiple sources of hostility on mental well-being, burnout, and performance*. (Direct costs: \$7000).

Britton, A.R. (2012). *Encouraging prevention and detection safety behaviors: The effects of goal framing*. (Direct costs: \$6936).

Wood, N.L., & Britton, A.R. (2012). *Heightened stressors among seasonal employees leading to unsafe behavior*. (Direct costs: \$6936; Not funded).

Peng, Y., & Chang, C. (2013). *An investigation of emotional labor in nursing supervisor-subordinate dyads*. (Direct costs: \$7906).

Britton, A.R., & King, R.T. (2013). *Positive impacts of safety specific person-environment fit*. (Direct costs: \$6767; Not funded).

Henderson, A.A., Bayne, A.M., & Horan, K.A. (2015). *Sleep and standard precaution compliance among Ohio nurses*. (Direct costs: \$7675, Not Funded).

Horan, K.A., Bayne, A.M., Henderson, A.A., & McKersie, S.J. (2015). *A test of the work stressor-vulnerability model of alcohol consumption*. (Direct costs: \$4400).



Horan, K.A., (2015). *Work stress and organizational outcomes: The role of physical activity*. (Direct costs: \$6300, Not Funded).

Peng, Y., Min, H., Pavisic, I., & Steiner, V. (2016). *Post-retirement employment among nurses: A case of planned behavior*. (Direct costs: \$8614).

Min, H., & Peng, Y. (2017). *Negative responses to workplace incivility in home care workers*. (Direct costs: \$7640).

Project Principal Investigator, *Assistance with the development of the Army Warrior Resources web site* (Contract No.: W91Y TZ-05-P-1361), Walter Reed Army Medical Center (\$55,000). Provided Army with assistance in developing material for the warrior resources web site utilized at Walter Reed Medical Center; provided consultation on several research projects. (June, 2005 – June, 2007).

Principal Investigator, *Internal Customer Satisfaction Survey*  
IPRA Grant with Blanchard Valley Health Association, Findlay, OH. April 2003 – April 2004. (Direct and Indirect Costs: \$20,000)

Evaluation, University of Wisconsin Oshkosh Faculty Development Program.  
Assisted the Faculty Development Board in conducting a university-wide survey of faculty perceptions of the program. Major activities included survey development, data analysis, and report preparation. May, 1999 to January, 2000. (Direct and Indirect Costs: \$4,500)

Research Consultant, V.A. Medical Center, White River Junction, VT. In collaboration with Dr. Gary Adams, aided with the analysis of data dealing with traumatic stress among World War II veterans who participated in mustard gas tests. May, 1998 to January 2,000. (Direct and Indirect Costs: \$15,000)

Summer Research Grant, Faculty Development Program, University of Wisconsin Oshkosh. Conducted a study of the impact of time management behaviors in the stress process. June, 1996 to August, 1996. (\$3750)

Summer Research Grant, Faculty Development Program, University of Wisconsin Oshkosh. Conducted a study, in collaboration with the U.S. Army, dealing with the impact of self-efficacy perceptions on stressor-strain relationships. June, 1997 to August, 1997. (\$4,000)

Summer Research Fellowship, College of Graduate Studies, Central Michigan University. Conducted a study investigating the convergence between questionnaire-based and incident-based measures of work stressors. June, 1993 to August, 1993. (\$2,400).

Assistant Investigator, *Organizational Assessment of the United States Army Recruiting Command (USAREC)*. In collaboration with Dr. Kevin Love, conducted a study assessing perceptions of the functioning of the USAREC organization through interviews and surveys. Contract administered by the Army Research Institute, Washington, DC. (Direct and Indirect Costs: \$75,000). March, 1990 to June, 1991.

## **PUBLICATIONS**

### **Books**

**Jex, S.M.**, Britt, T.W., & Thompson, C. (2024). *Organizational psychology and organizational behavior: Evidence-based lessons for creating sustainable organizations*. (4<sup>th</sup> ed.). New York: John Wiley & Sons.

Britt, T.W., & **Jex, S.M.** (2015). *Thriving under stress: Harnessing the demands of the workplace*. Oxford University Press.

**Jex, S.M.**, & Britt, T.W. (2014). *Organizational psychology: A scientist-practitioner approach* (3<sup>rd</sup> ed.). New York: John Wiley & Sons.

**Jex, S.M.**, & Britt, T.W. (2008). *Organizational psychology: A scientist-practitioner approach* (2<sup>nd</sup> ed.). New York: John Wiley & Sons.

**Jex, S.M.** (2002). *Organizational psychology: A scientist-practitioner approach*. New York: John Wiley & Sons.

**Jex, S.M.** (1998). *Stress and job performance: Theory, research, and Implications for managerial practice*. Thousand Oaks, CA: Sage.

### **Refereed Journal Articles**

Lee, J., Steigerwald, N., **Jex, S.M.**, Rada-Bayne, A., & Holden, C. (in press). Perpetrator-targeted reciprocal incivility: The investigation of the incivility spiral and the effects of agreeableness as a moderator. *Basic and Applied Social Psychology*.

Lee, J., & **Jex, S. M.** (2024). Waiting for somebody to show up: The effect of applicant waiting on organizational attraction during job interviews. *Journal of Personnel Psychology*. Advance online publication.

Hughes, I., Levey, Z., Lee, J., & **Jex, S.M.** (2023). Doing good to be (subtly) bad: A Moral licensing view on the relations between organizational citizenship behavior and instigated incivility. *Human Performance*, 1-18.

Currie, R.A., Lee, J., Min, H., & **Jex, S.M.** (2023). Special privileges or busywork? The impact of qualitative job insecurity on idiosyncratic deals and illegitimate tasks among hospitality workers. *International Journal of Hospitality Management*, *113*, 103513.

Hughes, I.M., Lee, J., Hong, J., Currie, R., & **Jex, S.M.** (2023). They were uncivil, and now I am too: A dual process model exploring relations between customer incivility and instigated incivility. *Stress & Health*. (Published online).

Striler, J.N., & **Jex, S.M.** (2023). Getting crafty when you're bored: The interaction between personality and boredom. *Personality and Individual Differences*, *203*, 112013.

Guo, F., Min, H., **Jex, S.**, & Choi, Y. (2023). Detecting measurement invariance across age groups using an advanced technique: Item-focused tree. *Work, Aging, and Retirement*, *9*, 59-70.

Hong, J., & **Jex, S.M.** (2022). The conditions of successful telework: Exploring the role of telepressure. *International Journal of Environmental Research and Public Health*, *19*, 1063.

Hughes, E.M, & **Jex, S.M.** (2022). Individual differences, job demands, and job resources as boundary conditions for relations between experienced incivility and forms of instigated incivility. *International Journal of Conflict Management*, *33*, 909-932.

Su, S., Taylor, S. G., & **Jex, S. M.** (2022). Change of heart, change of mind, or change of willpower? Explaining the dynamic relationship between experienced and perpetrated incivility change. *Journal of Occupational Health Psychology*, *27*(1), 22–36.

Peng, Y., Ma, J., Zhang, W., & **Jex, S.M.** (2021). Older and less deviant? The paths through emotional labor and organizational cynicism. *Work, Aging, and Retirement*, *7*, 20-30.

Striler, J., Shoss, M., & **Jex, S.M.** (2021). The relationship between stressors of temporary work and counterproductive work behavior. *Stress & Health*, *37*, 329-340.

Peng, Y., **Jex, S.M.**, Zhang, W., Ma, J., & Matthews, R.A. (2020). Eldercare demands and time theft: Integrating family-to-work conflict and spillover-crossover perspectives. *Journal of Business and Psychology*, *35*, 45-58.

Peng, Y., Xu, X., **Jex, S.M.**, & Chen, Y. (2020). The roles of job-related psychosocial factors and work meaningfulness in promoting bridge employment intentions. *Journal of Career Development*, *47*(6), 701-716.

Rada-Bayne, T.B., **Jex, S.M.**, & Lee, J. (2020). Personal and job-level predictors of employee time banditry behavior. *Journal of Organizational Psychology*, *20*(2), 90-101.

Horan, K. A., Singh, R. S., Moeller, M. T., Matthews, R. A., Barratt, C. L., **Jex, S. M.**, & O'Brien, W. H. (2019). The relationship between physical work hazards and employee withdrawal: The moderating role of safety compliance. *Stress & Health, 35*, 81-88.

O'Brien, W., Horan, K. A., Singh, S. R., Moeller, M. M., Wasson, R. S., **Jex, S. M.**, & Barratt, C. L. (2019). Relationships among training, mindfulness, and workplace injuries among nurse aides working in long-term care settings. *Occupational Health Science, 1*-14.

Wang, Z. **Jex, S.M.**, Peng, Wang, S., & Liu, L. (2019). The relationship between emotion regulation in supervisor interactions and employee well-being: An examination of spillover-crossover mechanisms. *Journal of Occupational Health Psychology, 24(4)*, 467-481.

Park, Y., Fritz, C., & **Jex, S. M.** (2018). Daily cyber incivility and distress: The moderating role of resources at work and home. *Journal of Management, 44(7)*, 2535-2557.

Peng, Y., Tian, B., **Jex, S.M.**, & Chen, Y. (2017). Employees' age as a moderator of the relationship between emotional suppression and physical strains and affective well-being. *Work, Aging, and Retirement, 3*, 89-101.

Sprung, J.M., & **Jex, S.M.** (2017). All in the family: Work-family enrichment and crossover among farm couples. *Journal of Occupational Health Psychology, 22*, 218-224.

Zhang, W., **Jex, S.M.**, Peng, Y. (2017). Exploring the effects of job autonomy on engagement and creativity: The moderating role of performance pressure and learning goal orientation. *Journal of Business and Psychology, 32*, 235-251.

Mael, F., & **Jex, S.M.** (2015). Workplace boredom: An integrative model of traditional and contemporary approaches. *Group & Organization Management, 40*, 131-159.

Sliter, M.T., Withrow, S., & **Jex, S.M.** (2015). It happened, or you thought it happened? Examining the perception of workplace incivility based on personal characteristics. *International Journal of Stress Management, 22*, 24-45.

**Jex, S.M.** (2014). The importance of prevalence in occupational stress research [Guest editorial]. *Stress & Health, 30*, 89-90.

Clark, O.L., Zickar, M.J., & **Jex, S.M.** (2014). Role definition as a moderator of the relationship between safety climate and organizational citizenship behavior among hospital nurses. *Journal of Business and Psychology, 29*, 101-110.

Sliter, M.T., **Jex, S.M.**, & Grubb, P. (2013). The relationship between the social environment of work and workplace mistreatment. *Journal of Behavioral Health, 2*, 120-126.

Sakurai, K., & **Jex, S.M.** (2012). Coworker incivility and incivility targets' work effort and counterproductive work behaviors: The moderating role of social support. *Journal of Occupational Health Psychology, 17*, 150-161.

Sliter, M.T., Sliter, K.A., & **Jex, S.M.** (2012). The employee as punching bag: The effect of multiple sources of incivility on employee withdrawal behavior and sales performance. *Journal of Organizational Behavior, 33*, 121-139.

Sliter, K.A., Sliter, M.T., Withrow, S. & **Jex, S.M.** (2012). Employee adiposity and incivility: Establishing a link and identifying demographic moderators and negative consequences. *Journal of Occupational Health Psychology, 17*, 409-424.

Sprung, J.M., & **Jex, S.M.** (2012). Work locus of control as a moderator of the relationship between work stressors and counterproductive work behaviors. *International Journal of Stress Management, 19*, 272-291.

Sprung, J. M., Sliter, M. T., & **Jex, S. M.** (2012). Spirituality as a moderator of the relationship between workplace aggression and employee outcomes. *Personality and Individual Differences, 53*, 930-934.

Weigand, D.M., Chen, P.Y., Hurrell, J.J., **Jex, S.M.**, Nakata, A., Nigam, J., Robertson, M., & Tetrick, L.E. (2012). A consensus method for updating psychosocial measures used in NIOSH Health Hazard evaluations. *Journal of Occupational and Environmental Medicine, 54*, 350-355.

Britton, A. R., Sliter, M. T., & **Jex, S. M.** (2011). Is the glass really half-full? The reverse buffering effect of optimism on undermining behavior. *Personality and Individual Differences, 52*(6), 712-717.

Park, Y., Fritz, C., & **Jex, S. M.** (2011). Relationships between work-home segmentation and psychological detachment from work: The role of communication technology use at home. *Journal of Occupational Health Psychology, 16*, 457-467.

Park, Y., & **Jex, S. M.** (2011). Work and home boundary management using communication and information technology. *International Journal of Stress Management, 18*, 133-152.

Sakurai, K., **Jex, S.M.**, & Gillespie, M. (2011). Negative work-family spillover of affect due to workplace incivility. *Japanese Association of Industrial/Organizational Psychology Journal, 25*, 13-23.

- Sliter, M.T., Pui, S.Y., Wolford, K.A., & **Jex, S.M.** (2011). The differential effects of interpersonal conflict from customers and coworkers: Trait anger as a moderator. *Journal of Occupational Health Psychology, 16*, 424-440.
- Sliter, M., **Jex, S.M.**, Wolford, K., & McInnerney, J. (2010). How rude! Emotional labor as a mediator between customer incivility and employee outcomes. *Journal of Occupational Health Psychology, 15*, 468-481.
- Guidroz, A.M., Burnfield-Geimer, J.L., Clark, O., Schwetschenau, H.M., & **Jex, S.M.** (2010). The Nursing Incivility Scale: Development and validation of an occupation-specific measure. *Journal of Nursing Measurement, 18*, 176-200.
- Schwetschenau, H., O'Brien, W., Cunningham, C.J.L., & **Jex, S.M.** (2008). Barriers to physical activity in an on-site corporate fitness center. *Journal of Occupational Health Psychology 13*, 371-380.
- Crossley, C.D., Bennett, R.J., **Jex, S.M.**, Burnfield, J.L. (2007). Development of a global measure of job embeddedness and integration into a traditional model of voluntary turnover. *Journal of Applied Psychology, 92*, 1031-1042.
- Liu, C., Spector, P.E., & **Jex, S.M.** (2005). The relation of job control and complexity with job strains: A comparison of multiple data sources. *Journal of Occupational and Organizational Psychology, 78*, 235-336.
- Thomas, J.L., Bliese, P.D., & **Jex, S.M.** (2005). Interpersonal conflict and organizational commitment: Examining two levels of social support as multilevel moderators. *Journal of Applied Social Psychology, 35*, 2375-2378.
- Ford, J.D., Schnurr, P.P., Friedman, M.J., Green, B.L., Adams, G.A., & **Jex, S.M.** (2004). Posttraumatic stress disorder symptoms, physical health, and health care utilization fifty years after repeated exposure to a toxic gas. *Journal of Traumatic Stress 17*, 185-194.
- Jex, S.M.**, Adams, G.A., Bachrach, D.G., & Rosol, S. (2003). The impact of situational constraints, role stressors, and commitment on employee altruism. *Journal of Occupational Health Psychology, 8*, 71-180.
- Jex, S.M.**, & Thomas, J.L. (2003). Relations between stressors and perceptions of group process: Main and mediating effects. *Work & Stress, 17*, 158-169.
- Bliese, P.D., & **Jex S.M.** (2002). Incorporating a multi-level perspective into occupational stress research: Theoretical, methodological, and practical implications. *Journal of Occupational Health Psychology, 7*, 256-276.

**Jex, S.M.**, Adams, G.A., Elacqua, T.C., & Bachrach, D.G. (2002). Type A as a moderator of stressors and job complexity: A comparison of Achievement Strivings and Impatience-Irritability. *Journal of Applied Social Psychology, 32*, 977-996.

**Jex, S.M.**, Bliese, P.D., Buzzell, S., & Primeau, J. (2001). The impact of self-efficacy on stressor-strain relations: Coping style as an explanatory mechanism. *Journal of Applied Psychology, 86*, 401-409.

Bachrach, D.G., & **Jex, S.M.** (2000). Organizational citizenship and mood: An experimental test of perceived job breadth. *Journal of Applied Social Psychology, 30*, 641-663.

Beehr, T.A., **Jex, S.M.**, Stacy, B., Murray, M. (2000). Work stressors and coworker support as predictors of individual strains and performance. *Journal of Organizational Behavior, 21*, 391-405.

Nielsen, I.K., **Jex, S.M.**, & Adams, G.A. (2000). Development and validation of scores on a two-dimensional workplace friendship scale. *Educational and Psychological Measurement, 60*, 628-643.

Adams, G.A., & **Jex, S.M.** (1999). Relationships between time management, control, work-family conflict, and strain. *Journal of Occupational Health Psychology, 4*, 72-77.

Bliese, P.D., & **Jex, S.M.** (1999). Incorporating multiple levels of analysis into occupational stress research [Invited Editorial]. *Work & Stress, 13*, 1-6.

Fortunato, V.F., **Jex, S.M.**, & Heinisch, D.A. (1999). An examination of the discriminant validity of a strain-free negative affectivity scale. *Journal of Occupational and Organizational Psychology, 72*, 503-522.

**Jex, S.M.**, & Bliese, P.D. (1999). Efficacy beliefs as a moderator of the effects of work-related stressors: A multi-level study. *Journal of Applied Psychology, 84*, 349-361.

**Jex, S.M.**, & Elacqua, T.C. (1999a). Self-esteem as a moderator: A comparison of global and organization-based measures. *Journal of Occupational and Organizational Psychology, 72*, 71-81.

**Jex, S.M.**, & Elacqua, T.C. (1999b). Time management as a moderator of relations between stressors and employee strain. *Work & Stress, 13*, 182-191.

Heinisch, D.A., & **Jex, S.M.** (1998). Measurement of negative affectivity: A comparison of self-reports and observer ratings. *Work & Stress, 12*, 145-160.

Spector, P.E., & **Jex, S.M.** (1998). Development of four self-report measures of job

stressors and strain: Interpersonal Conflict at Work Scale, Organizational Constraints Scale, Quantitative Workload Inventory, and Physical Symptoms Inventory. *Journal of Occupational Health Psychology*, 3, 356-367.

Adams, G.A., & **Jex, S.M.** (1997). Confirmatory factor analysis of the Time Management Behavior Scale. *Psychological Reports*, 80, 225-226.

Chen, P.Y., Dai, T., Spector, P.E., & **Jex, S.M.** (1997). Relationship between negative affectivity and positive affectivity: Effects of judged desirability of Scale items and respondents' social desirability. *Journal of Personality Assessment*, 69, 183-198.

Heinisch, D.A., & **Jex, S.M.** (1997). Negative affectivity and gender as moderators of the relationship between work-related stressors and depressed mood at work. *Work & Stress*, 11, 46-57.

**Jex, S.M.**, Adams, G.A., Elacqua, T.C., & Lux, D.J. (1997). A comparison of incident-based and scale measures of work stressors. *Work & Stress*, 11, 229-238.

**Jex, S.M.**, & Spector, P.E. (1996). The impact of negative affectivity on stressor-strain relations: A replication and extension. *Work & Stress*, 10, 36-45.

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### Edited Book Chapters

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## PROFESSIONAL PRESENTATIONS AND INVITED COLLOQUIA

### Refereed Conference Presentations

Bowling, N.A., Dye, K., **Jex, S.M.**, Hong, J., Eid, M., & Treadway, C. (2024, April). *Development of a new measure of job boredom*. In Bowling, N.A. (Co-Chair), & Dye, K. (Co-Chair). Measurement, causes, and consequences of job boredom. Symposium presented at the Society for Industrial and Organizational Psychology Conference, Chicago, IL.

Bitt, T.W., & **Jex, S.M.**, (2024, April). *Organizational constraints: Conceptualizing and assessing an important workplace demand*. In N.A. Bowling (Co-Chair), Ramsey, M.C. (Co-Chair), & Pindek, S. (Discussant). Recent advances in research on organizational constraints. Symposium presented at the Society for Industrial and Organizational Psychology Conference, Chicago, IL.

Dye, K., & **Jex, S.M.**, (2024, April). *The relationship between job boredom and romantic partner undermining and disengagement*. In Bowling, A.A. (Co-Chair), & Dye, K. (Co-Chair). Measurement, causes, and consequences of job boredom. Symposium presented at the Society for Industrial and Organizational Psychology Conference, Chicago, IL.

Kim, B., Lee, J., & **Jex, S.M.** (2024, April). *I think so: The mediating role of attributions between incivility*. Poster presented at the Society for Industrial and Organizational Psychology Conference, Chicago, IL.

Lee, J., Currie, R., **Jex, S.M.**, Min, H. (2023, April). *Examining the Relationship Between Customer Incivility and Unhealthy Eating Behaviors*. Poster Presented at the Annual Meeting of the Society for Industrial and Organizational Psychology, Boston, MA.

Nakahara, W.H., DiStaso, M., **Jex, S.M.**, & Shoss, M.K. (2023, April). *How Adaptability Shapes Appraisals and Emotional Exhaustion During Times of Change*. Poster Presented at the Annual Meeting of the Society for Industrial and Organizational Psychology, Boston, MA.

Schlotzhauer, A., Ehrhart, M.G, & **Jex, S.M.** (2023, April). *Personality's Effects on Workplace Burnout via Workplace Support*. Poster Presented at the Annual Meeting of the Society for Industrial and Organizational Psychology, Boston, MA.

Lee, J., & **Jex, S.M.** (2022, April). *Shared recovery experiences and companionship experiences on employee well-being*. Poster presented at the 2022 Society for Industrial and Organizational Psychology Conference, Seattle, WA.

Hughes, I.M., Hong, J., & **Jex, S.M.** (2022, April). *Customer incivility and displaced colleague mistreatment; A dual-path process model*. Poster presented at the 2022 Society for Industrial and Organizational Psychology Conference, Seattle, WA.

Nakahara, W.H., DiStaso, M.D., Steigerwald, N., Mazur, S., & **Jex, S.M.** (2022, April). *Reemployment during COVID-19: The impact of communication*. Poster presented at the 2022 Society for Industrial and Organizational Psychology Conference, Seattle, WA.

Panelist in K. Dye & B. Vermilion (Co-Chairs), *Chronic health conditions in organizations: Career insights and future directions*. Panel discussion conducted at the 2021 Society for Industrial and Organizational Psychology Conference.

Macias, E., Tavoosi, S., & **Jex, S.M.** (2021, April). *Mistreated and cynical: Emotional labor as a mediator*. Poster presented at the 2021 Society for Industrial and Organizational Psychology Conference.

Nakahara, W., DiStaso, M., Syed, E.N., Scotto, M., & **Jex, S.M.** (2021, April). *Mistreatment characteristics and their effect on sleep. A critical incident study*. Poster presented at the 2021 Society for Industrial and Organizational Psychology Conference.

Grinley, A., Lee, J., Broksch, E.A., Kaithamattom, S., Young, I., & **Jex, S.M.** (2021, April). *The role of age in reciprocated workplace incivility*. Poster presented at the 2021 Society for Industrial and Organizational Psychology Conference.

Ng, M, Lee, J., & **Jex, S.M.** (2021, April). *Let the music play: The effects of music at work.* Poster presented at the 2021 Society for Industrial and Organizational Psychology Conference.

Amari, P.M., Lee, J., & **Jex, S.M.** (2021, April). *LMX and abusive supervision: Does personality play the role of moderator?* Poster presented at the 2021 Society for Industrial and Organizational Psychology Conference.

Lee, J., **Jex, S.M.**, & Shoss, M.K. (2020, April). *Consequences of Experienced and Observed Recruiter Incivility.* Poster accepted for presentation at the annual conference of the Society for Industrial and Organizational Psychology, Austin, TX.

Lee, J., Rada-Bayne, A.M., Holden, C., **Jex, S.M.** (2020, April). *Perpetrator-Targeted Reciprocated Incivility: Moderating Role of Agreeableness.* Poster accepted for presentation at the annual conference of the Society for Industrial and Organizational Psychology, Austin, TX.

Lee, J., Su, S., Broksch, E.A., & **Jex, S.M.** (2020, April). *Sleep on Helping Through Positive Affect: Moderating Role of Recovery.* Poster accepted for presentation at the annual conference of the Society for Industrial and Organizational Psychology, Austin, TX.

Rada-Bayne, T.B., Lee, J., & **Jex, S.M.** (2019, April). *Personal and job-level predictors of employee time banditry behavior.* Poster presented at the 34<sup>th</sup> Annual Conference of the Society for Industrial and Organizational Psychology, National Harbor, MD.

Su, S., & **Jex, S.M.** (2019, April). *Inside the workplace incivility spiral: Moderating roles of gender and civility norms.* Poster presented at the 34<sup>th</sup> Annual Conference of the Society for Industrial and Organizational Psychology, National Harbor, MD.

Chen, Y., Wang, Z., Peng, Y., Geimer, J.L., Clark, O.L., & **Jex, S.M.** (2018, April). *Uncivil in any culture?: Cross-cultural scale validation study.* Poster presented at the 33<sup>rd</sup> Annual Conference of the Society for Industrial and Organizational Psychology, Chicago, IL.

Moeller, M. T., Singh, R. S., Horan, K. A., Wasson, R. W., Barratt, C. L., **Jex, S.M.**, Matthews, R. A., & O'Brien, W. H. (2018, July) *Acceptance and commitment therapy for nurses and nurse aides experiencing work stress.* In Singh, R. S. (Chair), *The value of health: Utilizing ACT to promote flexibility and well-being in primary care and health-related settings.* Symposium presented at the Association for Contextual Behavior Science 16th World Conference, Montréal, QC, Canada.

Horan, K. A., Moeller, M. T., Singh, R. S., Wasson, R. S., O'Brien, W. H., Matthews, R. A., **Jex, S.M.**, & Barratt, C. L. (2018, May). *Perceived effectiveness of a workplace stress*

management intervention: Complementing or compensating for your supervisor. Poster presented at the 2nd annual Total Worker Health Symposium, Bethesda, MD.

Horan, K.A., Singh, S.R., Moeller, M.T., O'Brien, W.H., Barratt, C.L., **Jex, S.M.**, & Matthews, R.A. (2017, June). *Employee withdrawal in response to workplace hazards: The role of workplace safety*. Poster presented at the 12<sup>th</sup> International Conference of Occupational Stress and Health, Minneapolis, MN.

Horan, K.A., Moeller, M.T., Singh, S.R., O'Brien, W.H., Barratt, C.L., **Jex, S.M.**, & Matthews, R.A. (2017, April). *Prosocial impact as an indicator of meaningful work: Implication for burnout in a healthcare sample*. In M.J. Monnot (Chair), Mixed method approaches to understanding meaning and meaningfulness at work. Symposium presented at the 32<sup>nd</sup> Annual Conference of the Society for Industrial and Organizational Psychology, Orlando, FL.

Moeller, M.T., Singh, S.R., Horan, K.A., Wasson, R., Barratt, C.L., **Jex, S.M.**, Matthews, R.A., & O'Brien, W.H. (2017, November). *Acceptance and commitment therapy for nurses and nursing aides*. Poster presented at the 51<sup>st</sup> Annual Convention of the Association for Behavioral and Cognitive Therapies, San Diego, CA.

O'Brien, W.H., Horan, K.A., Moeller, M.T., Singh, S.R., Barratt, C.L., **Jex, S.M.**, & Matthews, R.A. (2017, June). *Preventing injury of nurses and nurses aides in long-term care settings: A treatment-outcome study*. Poster presented at the 12<sup>th</sup> International Conference of Occupational Stress and Health, Minneapolis, MN.

Singh, S.R., Horan, K.A., Moeller, M.T., O'Brien, W.H., Barratt, C.L., **Jex, S.M.**, & Matthews, R.A. (2017, June). *The role of mindfulness on work stress and depletion*. Poster presented at the 12<sup>th</sup> International Conference of Occupational Stress and Health, Minneapolis, MN.

Singh, S.R., Moeller, M.T., Horan, K.A., Wasson, R., Barratt, C.L., **Jex, S.M.**, Matthews, R.A., & O'Brien, W.H. (2017, November). *Variation in client process of acceptance and commitment therapy for nurses and nurse aides*. Poster presented at the 51<sup>st</sup> Annual Convention of the Association for Behavioral and Cognitive Therapies, San Diego, CA.

Bayne, A.M. & **Jex, S.M.** (2016, April). *Sleep, incivility, and physical health outcomes within nurses*. Poster presented at the annual Society for Industrial and Organizational Psychology Convention, Anaheim, CA.

Peng, Y., **Jex, S.M.**, & Zhang, W. (2016, April). *Surface acting and emotional support among supervisor-subordinate dyads*. Poster presented at the annual Society for Industrial and Organizational Psychology Convention, Anaheim, CA.



Bayne, A.M., & **Jex, S.M.** (2015, May). *How Sleep, Rumination, and Hostile Attribution Bias Affect the Relationship Between Incivility and Health Outcomes*. Poster presented at the annual Work Stress and Health Conference, Atlanta, GA.

Nigam, J., **Jex, S.M.**, & Sprung, J. (2015, May). *Work–Family Conflict and Strain: Affective Organizational Commitment as a Moderator*. Poster presented at the annual Work Stress and Health Conference, Atlanta, GA.

Peng, Y., **Jex, S.M.**, Liu, X., & Tian, B. (2015, May). *Abusive Supervision and Employee Well-Being and Work Outcomes: The Mediating Effect of Surface Acting*. Poster presented at the annual Work Stress and Health Conference, Atlanta, GA.

Britt, T.W., & **Jex, S.M.** (2014, October). *Thriving under stressful working conditions*. Paper presented in L.C. Chosewood (Chair), Positive stress and the future of Total Worker Health, Symposium at the 1<sup>st</sup> Annual Symposium to Advance Total Worker Health, Bethesda, MD.

Peng, Y., **Jex, S.M.**, & Chen, Y. (2014, October). *Emotional displays and employee well-being: The moderation of trait emotion regulation*. Poster presented at the 1<sup>st</sup> Annual Symposium to Advance Total Worker Health, Bethesda, MD.

Chang, C., & **Jex, S.M.** (2014, May). *Differential effects of coworker and customer incivility on organizational outcomes*. Poster presented at the annual Society for Industrial and Organizational Psychology Convention, Honolulu, HI.

Chang, C., & **Jex, S.M.** (2013, April). *The effect of coworker and customer incivility on organizational outcomes*. Poster presented at the 28th annual conference of the Society for Industrial-Organizational Psychology, Houston, TX.

Sliter, K., Zickar, M., & **Jex, S.M.** (2013, April). *Development and validation of a climate for healthy weight scale*. Poster presented at the 28th annual conference of the Society for Industrial-Organizational Psychology, Houston, TX.

Sprung, J., Park, Y., & **Jex, S.M.** (2013, April). *Work-school conflict's relation to psychological and physical health problems*. Poster presented at the 28th annual conference of the Society for Industrial-Organizational Psychology, Houston, TX.

Park, Y., Gopalkrishnan, P., **Jex, S.M.** (2012, April). Hospital incivility and safety performance behaviors among nurses. Paper presented in Y. Park, S.Y. Pui, & S.M. Jex (Co-Chairs), *Being rude can be expensive: Exploring the incivility-performance relationship*, Symposium at the 27<sup>th</sup> annual conference of the Society for Industrial-Organizational Psychology, San Diego, CA.

Park, Y., Pui, S.Y., & **Jex, S.M.** (2012, April). Does cyber incivility add distress beyond face-to-face incivility? Paper presented in B.M Walsh & Magley, V.J. (Co-Chairs), *Integrating time and context into research on workplace incivility*, Symposium at the 27<sup>th</sup> annual conference of the Society for Industrial-Organizational Psychology, San Diego, CA.

Pui, S.Y., Sliter, M.T., Sliter, M.T., Sliter, K.A., & **Jex, S.M.** (2012, April). The moderators of customer and coworker incivility. Paper presented in Y. Park, S.Y. Pui, & S.M. Jex (Co-Chairs), *Being rude can be expensive: Exploring the incivility-performance relationship*, Symposium at the 27<sup>th</sup> annual conference of the Society for Industrial-Organizational Psychology, San Diego, CA.

Sliter, M.T., Withrow, S.A., & **Jex, S.M.** (2012, April). *Was it rude? Investigating perceptions of incivility and retaliatory behavior*. Poster presented at the 27th annual conference of the Society for Industrial-Organizational Psychology, San Diego, CA.

Sprung, J.M., & **Jex, S.M.** (2012, April). *Work locus of control's role in predicting counterproductive work behavior*. Poster presented at the 27th annual conference of the Society for Industrial-Organizational Psychology, San Diego, CA.

Britton, A. R., Sliter, M. T., **Jex, S. M.**, & Grubb, P. A. (2011, May). *Half-full means half-empty: The reverse-buffering effects of optimism for undermining behavior at work*. Poster presented at the annual Work Stress and Health Conference, Orlando, FL.

Park, Y., Fritz, C., & **Jex, S.M.** (2011, April). *Correlates of psychological detachment during off-job time: Perceived segmentation norm as a moderator*. Poster presented at the 26th annual meeting of the Society for Industrial and Organizational Psychology, Chicago, IL.

Sliter, M. T., Withrow, S. A., & **Jex, S.** (2011, April). *Positive workplace interactions scale: Examining a model of emotional labor*. Poster to be presented at the 26th annual conference of the Society for Industrial-Organizational Psychology, Chicago, IL.

Sliter, M. T., Wolford, K. A., & **Jex, S. M.** (2011, May). *Dealing with drunks: Do inebriated customers care about service with a smile?* Poster to be presented at the 9th annual Work, Stress, and Health Conference, Orlando, FL.

Sliter, M. T., Wolford, K. A., Pui, S. Y., & **Jex, S. M.** (2011, May). *A brief empirical test of the spiral of incivility*. Poster to be presented at the 9th annual Work, Stress, and Health Conference, Orlando, FL.

Wolford, K. A., Sliter, M. T., & **Jex, S. M.** (2011, May). *Personal and organizational correlates of employee obesity: An examination of gender and exercise as moderators*.

Poster to be presented at the 9th annual Work, Stress, and Health Conference, Orlando, FL.

Wolford, K.A., Sliter, M.T., & **Jex, S.M.** (2011, April). Incivility and weight: An examination of the relationship and moderators. In Rodriguez, J.M, & Miner-Rubino, K. (Co-chairs), *The who's and whys of workplace mistreatment*. Symposium presented at the 26th annual conference of the Society for Industrial-Organizational Psychology, Chicago, IL.

Grubb, P., Roberts, R., **Jex, S.M.**, & Sliter, M. T. (2010, August). *Work climate and workplace mistreatment*. Symposium presented at NIOSH Intramural Science Conference, Salt Fork, OH.

Park, Y., Pui, S-Y., & **Jex, S. M.** (2010, October). *Cyber and face-to-face incivility and employee well-being: A daily investigation*. Poster presented at the 11th Annual Pilot Research Project Symposium (PRP), Cincinnati, OH.

Park, Y. & **Jex, S. M.** (2010, April). *Perceived job mobility benefits on life satisfaction of age-discriminated workers*. Poster presented at the 25th annual meeting of the Society for Industrial and Organizational Psychology, Atlanta, GA.

Park, Y. & **Jex, S. M.** (2010, April). *Work and non-work boundary management using communication and information technology*. Poster presented at the 25th annual meeting of the Society for Industrial and Organizational Psychology, Atlanta, GA.

**Jex, S. M.**, & Kain, J. M. (2009, October). *Negative Affectivity as a Moderator of the Effects of Workplace Incivility*. Poster presented at the 52nd annual Midwest Academy of Management Conference. Chicago, IL.

Kain, J. M., & **Jex, S. M.** (2009, April). *The relationship between incivility and affect: Entitlement as a moderator*. Poster to be presented at the 24th Annual conference of the Society for Industrial and Organizational Psychology (SIOP). New Orleans, LA.

Park, Y., Gopalkrishnan, P., Yugo, J., & **Jex, S. M.** (October, 2009). *Workplace Incivility as a Threat to Safety Behaviors among Nurses*. Poster presented at the 10th Annual Pilot Research Project Symposium (PRP), Cincinnati, OH.

Pui, S-Y., Sliter, M. T., Wolford, K. A., **Jex, S.M.**, & McInerney, J. (2009). *The effect of multiple sources of hostility on mental well-being, burnout, and performance*. Poster presented at the 10<sup>th</sup> Annual Pilot Research Project Symposium (PRP), Cincinnati, OH.

Sliter, M. T., Wolford, K. A., & **Jex, S.M.** (2009, November). *The employee as a punching bag: The effect of multiple sources of incivility on withdrawal*. Poster presented at the 8<sup>th</sup> annual Work, Stress, and Health 2009 conference, San Juan, Puerto Rico.

Sliter, M.T., **Jex, S.M.**, Wolford, K. A., & McInerney, J. (2009, November). *The moderating effect of emotional labor on customer incivility*. Interactive poster presented at the 24<sup>th</sup> annual conference of the Society for Industrial-Organizational Psychology, New Orleans, LA.

Clark, O., Zickar, M., & **Jex, S.M.** (2008, April). *Role definition as a moderator of safety climate/OCB relationship*. Poster presented at 23<sup>rd</sup> annual conference of the Society for Industrial and Organizational Psychology (SIOP). San Francisco, California.

Cohen, M., & **Jex, S.M.** (2008, April). *Work relationships as investments: The unexplored component of continuance commitment*. Poster presented at 23rd annual conference of the Society for Industrial and Organizational Psychology (SIOP). San Francisco, California.

Kain, J.M., **Jex, S. M.**, Clark, O., & Geimer-Burnfield, J. (2008, April). *Interactional Justice and Incivility: Task Interdependence/Job-Related Self-Efficacy as Moderators*. Poster presented at 23rd annual conference of the Society for Industrial and Organizational Psychology (SIOP). San Francisco, California.

Kain, J. M., **Jex, S. M.**, Clark, O., & Geimer-Burnfield, J. (2008, April). *Interactional Justice and Incivility: Task Interdependence/Job-Related Self-Efficacy as Moderators*. Poster presented at 23rd annual conference of the Society for Industrial and Organizational Psychology (SIOP). San Francisco, California.

Kain, J. M., & **Jex, S. M.** (2008, March). *The effect of incivility on affective commitment, exhaustion, and workplace deviance behaviors*. Symposium presented at seventh annual Work, Stress, and Health Conference. Washington DC.

Cunningham, C. J. L., & **Jex, S. M.** (2007, April). *Understanding dirty jobs: I-O and OHP research at work*. Symposium conducted at the 22<sup>nd</sup> annual meeting of the Society for Industrial and Organizational Psychology, New York, NY.

**Jex, S.M.**, & Cunningham, C.J.L. (2007, August). *Situational constraints and interpersonal conflict: Frustration and emotional well-being as mediators*. Paper presented at the annual meeting of the Academy of Management, Philadelphia.

Erdheim, J., & **Jex, S. M.** (2006, April). *Does normative commitment develop through team processes? Implications for turnover*. Poster presented at the 21st Annual Conference of the Society for Industrial and Organizational Psychology, Dallas, TX.

**Jex, S.M.**, Burnfield, J.L., & Yugo, J.E. (2006, March). *Moderators of the effects of customer-based incivility on psychological health*. Paper part of symposium conducted at the Work, Stress, and Health 2006: Making a Difference in the Workplace Conference. Miami, FL.

Burfield, J.L., Clark, O., Thornbury, E.E., Lodato, M.A., **Jex, S.M.**, & Christopher, J. (2005, April). *"The customer is always right," But at what price?* Paper presented at the 2005 Society for Industrial and Organizational Psychology Convention, Los Angeles, April.

Clark, O., Burnfield, J.L., Barger, P.B., Broadfoot, A., Yugo, J.E., & **Jex, S.M.** (2005, August). *Outcomes of abusive supervision: The mediating role of organization-based self-esteem*. Poster presented at the annual convention of the American Psychological Association, Washington, DC.

Clark, O., Burnfield, J.L., Broadfoot, A., Yugo, J.E., & **Jex, S.M.** (2005, August). *Incivility and work attitudes: The mediating role of appraisal*. Poster presented at the annual convention of the American Psychological Association, Washington, DC.

Cunningham, C.L.J., **Jex, S.M.**, & Whinghter, L.J. (2005, April). *Work-family conflict and career success among academic professionals*. Paper presented at the 2005 Society for Industrial and Organizational Psychology Convention, Los Angeles, April.

Cunningham, C.L.J., & **Jex, S.M.** (2005, April) *Comparison and additional construct validation of two measures of WFC*. Paper presented at the 2005 Society for Industrial and Organizational Psychology Convention, Los Angeles, April.

Cunningham, C.L.J., Whinghter, L.J., & Schwetschenau, H.M., Douglass, O.M., & **Jex, S.M.** (2005, August). Positive correlates of exercise in the workplace. In T. Britt (Chair), *Thriving at work under stress: A positive psychological approach*. Symposium conducted at the annual convention of the American Psychological Association, Washington, DC.

Schaubhut, N., Adams, G.A., **Jex, S.M.**, & Moon, S. (2004, April). *Self-esteem moderates relationships between abusive supervision and workplace deviance*. Poster presented at the 2004 Society for Industrial and Organizational Psychology Convention, Chicago.

Burnfield, J.L., Clark, O.L., Devendorf, S., & **Jex, S.M.** (2004, April). *Understanding workplace incivility: Scale development and validation*. Paper presented at the 2004 Society for Industrial and Organizational Psychology Convention, Chicago.

Clark, O.L., Zickar, M.J., & **Jex, S.M.** (2004, April). *Predicting employees' role definition breadth using personality and job satisfaction*. Poster presented at the 2004 Society for Industrial and Organizational Psychology Convention, Chicago, April.

Lenz, B.A., Lippold-Ruby, G.A., Adams, G.A., **Jex, S.M.** (2004, April). *Proactive personality, work-family conflict, and life satisfaction*. Poster presented at the 2004 Society for Industrial and Organizational Psychology Convention, Chicago.

Liu, C., Spector, P.E., & **Jex, S.M.** (2004, April). *Testing the job control-job strain relationship with multiple data*. Poster presented at the 2004 Society for Industrial and Organizational Psychology Convention, Chicago.

Lodato, M., **Jex, S.M.**, & Wang, M. (2004, April). *Moderating stressor-strain relationships with efficacy and altruism: A multilevel study*. Poster presented at the 2004 Society for Industrial and Organizational Psychology Convention, Chicago.

Lyle, E.M., Adams, G.A., & **Jex, S.M.** (2004, April). *Non-self-report measures of working conditions and work-family conflict*. Poster presented at the 2004 Society for Industrial and Organizational Psychology Convention, Chicago.

Spitzmueller, C., **Jex, S.M.**, & Miller, K.R. (2004, April). *Does negative affectivity moderate the job characteristics-job satisfaction relationship?* Poster presented at the 2004 Society for Industrial and Organizational Psychology Convention, Chicago.

Dahlke, A.E., **Jex, S.M.**, & Adams, G.A. (2003, April). *Differences in predictors of affective, continuance, and normative commitment*. Paper presented at the 2003 Society for Industrial and Organizational Psychology Convention, Orlando, April.

**Jex, S.M.**, Burnfield, J.L., Grauer, E., Adams, G.A., & Morgan, E. (2003, April). *The role of proactive personality in occupational stress*. Paper presented at the 2003 Society for Industrial and Organizational Psychology Convention, Orlando.

**Jex, S.M.**, Burnfield, J.L., Grauer, E., Lax, G., Sroda, M., Roelse, P., Adams, G.A. (2003, April). *Interactions between stressors, self-efficacy, and coping in predicting employee health*. Paper presented at the 2003 Society for Industrial and Organizational Psychology Convention, Orlando.

**Jex, S.M.**, & Lax, G. (2002, April). *Stress and performance: A multiple criterion approach*. Paper presented in G. Adams (Chair), *Performance: The forgotten criterion in occupational stress research*. Symposium presented at the 2002 Society for Industrial and Organizational Psychology Convention, Toronto.

**Jex, S.M.**, & Spector, P.E. (2002, April). *Interpersonal conflict at work: Organizational context and employee disposition, performance, and health*. In A. Grandey (Chair), *Coping with incivility, hostility, and abuse in work interactions*. Symposium presented at the 2002 Society for Industrial and Organizational Psychology Convention, Toronto.

Thomas, J.L., & **Jex, S.M.** (2002, April). Relations between stressors and job performance: An aggregate-level investigation using multiple criterion measures. Paper presented in G. Adams (Chair), *Performance: The forgotten criterion in occupational stress research*. Symposium presented at the 2002 Society for Industrial and Organizational Psychology Convention, Toronto.

Bliese, P.D., Thomas, J.L., & **Jex, S.M.** (2002, April). Job strain as a mediator between stressors and performance: Evidence from the field. Paper presented in G. Adams (Chair), *Performance: The forgotten criterion in occupational stress research*. Symposium presented at the 2002 Society for Industrial and Organizational Psychology Convention, Toronto.

Bliese, P.D., Ritzer, D.R., Thomas, J.L., & **Jex, S.M.** (2001, April). *Supervisory support and stressor-commitment relations: A multi-level investigation*. Paper presented at the 2001 Society for Industrial and Organizational Psychology Convention, San Diego.

**Jex, S.M.**, Adams, G.A., Bachrach, D.G., & Rosol, S. (2001, April). *Relations between stressors and altruism: Commitment as a moderator*. Paper presented at the 2001 Society for Industrial and Organizational Psychology Convention, San Diego.

Chen, G., Bliese, P.D., & **Jex, S.M.** (2001, April). Examination of the predictors of self-efficacy and collective efficacy: Evidence of discontinuity across levels of analysis. In D. Eden (Chair), *Raising and extending self-efficacy research to new levels and domains*. Symposium presented at the 2001 Society for Industrial and Organizational Psychology Convention, San Diego.

**Jex, S.M.**, Bliese, P.D., Buzzell, S., & Primeau, J. (2000, April). *The impact of coping and self-efficacy on stressor-strain relations*. Paper presented at the 2000 Society for Industrial and Organizational Psychology Convention, New Orleans.

Kokotovich, M., **Jex, S.M.**, & Adams, G.A. (2000, April). *Leader-member exchange as a moderator of stressor-satisfaction relations*. Paper presented at the 2000 Society for Industrial and Organizational Psychology Convention, New Orleans.

Koumal, R., **Jex, S.M.**, & Bliese, P.D. (1999, April). *The role of stress and self-efficacy in technology acceptance*. Paper presented 1999 Society for Industrial and Organizational Psychology Convention, Atlanta.

**Jex, S.M.**, & Adams, G.A. (1999, August). *Self-esteem and job involvement as moderators of reactions to job stressors*. Paper presented at the 1999 American Psychological Association Convention, Boston.

**Jex, S.M.**, & Bliese, P.D. (1998, April). *Efficacy beliefs and work stress: A multi-level study*. Paper presented at the 1998 Society for Industrial and Organizational Psychology

Convention, Dallas.

**Jex, S.M.**, & Bachrach, D.G. (1998, August). *Personality and training as predictors of time management behavior*. Paper presented at the 1998 International Congress of Applied Psychology Convention, San Francisco.

**Jex, S.M.**, Adams, G.A., Kokotovich, M., & Nielson, I. (1998, May). *Occupational stress and organizational citizenship behavior*. Paper presented at the 1998 Midwestern Psychological Association Convention, Chicago.

**Jex, S.M.**, Adams, G.A., Elacqua, T.C., Bachrach, D.G. (1998, May). *Type A as a moderator: An examination using component measures*. Paper presented at the 1998 American Psychological Society Convention, Washington, DC.

Bachrach, D.G., & **Jex, S.M.** (1998, April). *Organizational citizenship behavior: Broader categorization as a result of positive affect*. Paper presented at the 1998 Midwest Academy of Management Association Convention, Kansas City.

Adams, G.A., **Jex, S.M.** (1997, April). *The role of personality in social support*. Paper presented at the 1997 Society for Industrial and Organizational Psychology Convention, St. Louis.

Heinisch, D.A., & **Jex, S.M.** (1996, April). *Self vs. observer rating: Negative affectivity's role in occupational stress*. Paper presented at the 1996 Society for Industrial and Organizational Psychology Convention, San Diego.

Montei, M.S., & **Jex, S.M.** (1996, April). *Effects of job complexity and work stressors on employee satisfaction: Test and cross-validation of a model*. Paper presented at the 1996 Society for Industrial and Organizational Psychology Convention, San Diego.

Chen, P.Y., Dai, L.Y., Spector, P.E., & **Jex, S.M.** (1996, April). *Relationship between negative affectivity and positive affectivity: Impacts of judged desirability of scale items and respondents' social desirability*. Paper presented at the 1996 Society for Industrial and Organizational Psychology Convention, San Diego.

Beehr, T.A., Stacy, B.A., Murray, M.A., & **Jex, S.M.** (1996, August). *Work stressors and coworker support as predictors of individual strains and performance*. Paper presented at the 1996 Academy of Management Convention, Cincinnati.

Allen, S.J., & **Jex, S.M.** (1995, September). *The interaction between chronic stressors and traumatic job events*. Paper presented at the APA/NIOSH Conference "Work, Stress, and Health '95: Creating Healthier Workplaces", Washington, D.C., September.



Gudanowski, D.M., **Jex, S.M.**, Love, K.G., & King, D.W. (1995, April). *Ingratiation and self-monitoring: Relations with supervisor affect and performance ratings*. Paper presented at the 1995 Society for Industrial and Organizational Psychology, Orlando.

**Jex, S.M.**, & Elacqua, T.C. (1995, September). *Self-esteem as a moderator of stressor-strain relations: A comparison of global and organization-based self-esteem measures*. Paper presented at the APA/NIOSH Conference "Work, Stress, and Health '95: Creating Healthier Workplaces", Washington, D.C.

Brutus, S., Montei, M.S., **Jex, S.M.**, King, L., & King, D. (1994, April). *Sex role egalitarianism as a moderator of gender congruence bias in evaluation*. Paper presented at the 1994 Society for Industrial and Organizational Psychology Convention, Nashville.

Cleyman, C.L., **Jex, S.M.**, & Love, K.G. (1994, April). *Employee grievances: An application of the leader-member exchange model*. Paper presented at the 1994 Society for Industrial and Organizational Psychology Convention, Nashville.

Heinisch, D.A., & **Jex, S.M.** (1994a, April). *Further investigation of negative affectivity as a moderator*. Paper presented at the 1994 Society for Industrial and Organizational Psychology Convention, Nashville.

Heinisch, D.A., & **Jex, S.M.** (1994b, July). *The role of negative affectivity, introversion, and gender in work-related stress*. Paper presented at the 1994 American Psychological Society Convention, Washington, D.C.

**Jex, S.M.**, Adams, G., Elacqua, T.C., & Lux, D.J. (1994, April). *Convergence between incident-based and scale measures of work stressors*. Paper presented at the 1994 Society for Industrial and Organizational Psychology Convention, Nashville.

Montei, M.S., & **Jex, S.M.** (1994, April). *Group decision making under stress*. Paper presented at the 1994 Society for Industrial and Organizational Psychology Convention, Nashville.

Montei, M.S., **Jex, S.M.**, Love, K.G., & King, L. (1994, April). *Workgroup diversity and turnover intentions: A test of potential mediators*. Paper presented at the 1994 Society for Industrial and Organizational Psychology Convention, Nashville.

Nadig, V., **Jex, S.M.**, & Beehr, T.A. (1994, April). *Cognitive style and cognitive climate: Effects on fit/non-fit*. Paper presented at the 1994 Society for Industrial and Organizational Psychology Convention, Nashville.

**Jex, S.M.**, Beehr, T.A., Heinisch, D.A., & Chen, P.Y. (1993, May). Method variance in organizational stress research. Paper presented in C. Smith (Chair), *Method variance: Investigation of the problem and potential solutions*. Symposium presented at the 1993 Society for Industrial and Organizational Psychology Convention, San Francisco.

**Jex, S.M.**, Cvetanovski, J., & Allen, S.J. (1993, June). *Self-esteem as a moderator of the impact of unemployment*. Paper presented at the 1993 American Psychological Society Convention, Chicago.

Roberts, C.K., & **Jex, S.M.** (1993, June). *Some determinants of collective efficacy*. Paper presented at the 1993 American Psychological Society Convention, Chicago.

Spector, P.E., **Jex, S.M.**, & Chen, P.Y. (1993, June). *Personality traits as predictors of job characteristics*. Paper presented at the 1993 American Psychological Society Convention, Chicago.

**Jex, S.M.**, Roberts, C.K., & Gudanowski, D. (1992, April). *Negative affectivity as a moderator of job stressors and job conditions*. Presented at the 1992 Society for Industrial and Organizational Psychology Convention, Montreal, April.

Chen, P.Y., Spector, P.E., & **Jex, S.M.** (1992, November). *Effects of manipulated job stressors and job attitude on perceived job conditions: A simulation*. Paper presented at the APA/NIOSH Conference "Stress in the 90's: A changing workforce in a changing workplace." Washington, D.C.

**Jex, S.M.**, & Gudanowski, D. (1991, April). *Efficacy beliefs and work stress*. Paper presented at the 1991 Society for Industrial and Organizational Psychology Convention, St. Louis.

**Jex, S.M.**, Gudanowski, D., & Geno, D. (1991, May). *Self-efficacy as a moderator of stressor-strain relations*. Paper presented at the 1991 Midwestern Psychological Association Convention, Chicago.

Richard, R.L., & **Jex, S.M.** (1991, May). *The desire for recognition component of the Type A Behavior Pattern*. Paper presented at the 1991 Midwestern Psychological Association Convention, Chicago.

**Jex, S.M.**, Beehr, T.A., & McMullin, C.K. (1991, June). *The meaning of occupational stress items to the laity*. Paper presented at the 1991 American Psychological Society Convention, Washington, D.C.

**Jex, S.M.**, Conard, S., Hughes, P., Baldwin, D.C., & Sheehan, D.V. (1990, May). *Behavioral consequences of job-related stress among resident physicians: The mediating role of psychological strain*. Paper presented at the 1990 Midwestern Psychological Association Convention, Chicago.

**Jex, S.M.**, & Spector, P.E. (1990a, May). *The relationship between exercise and employee responses to work stressors: A test of two competing models*. Paper presented at the 1990 Midwestern Psychological Association Convention, Chicago.

**Jex, S.M.**, & Spector, P.E. (1990b, May). *Relations of job stressors and health behaviors with affective and health outcomes*. Paper presented at the 1990 Midwestern Psychological Association Convention, Chicago.

**Jex, S.M.**, & Spector, P.E. (1988, April). Is social information processing a laboratory phenomenon? Paper presented in M. Deselles (Chair), *Job attitude measurement: Variations on a theme*. Symposium presented at the 1988 Society for Industrial and Organizational Psychology Convention, Dallas.

Penner, L.A., & **Jex, S.M.** (1988, June). The stability of behavior and the self. Paper presented at the 1988 International Conference on the Self, Nags Head, NC.

**Jex, S.M.**, & Spector, P.E. (1987, March). *The effect of social influence on job satisfaction and subsequent perceptions of job characteristics: A field experiment*. Paper presented at the 1987 Southeastern Psychological Association Convention, Atlanta.

Hoffnung, R.J., Morris, M.A., & **Jex, S.M.** (1984, April). *Training community psychologists at the master's level: A case study of outcomes*. Paper presented at the 1984 Eastern Psychological Association Convention, Baltimore.

York, M.W., Mandour, T., & **Jex, S.M.** (1983, April). *Perceptual defense: Replication*. Paper presented at the 1983 Eastern Psychological Association Convention, Philadelphia.

#### Invited Presentations and Colloquia and Media

*The relationship between workplace incivility and health: The role of sleep, incivility, and hostile attribution bias*. Invited Colloquium, Department of Psychology, Central Michigan University; November, 2016.

*Work locus of control as a moderator of relations between stressors and CWB*. Invited Colloquium, Department of Psychology, Indiana University Purdue University Indianapolis; January, 2013.

*Employee response to abusive supervision: The role of self-beliefs.* Invited Colloquium, Department of Psychology, Clemson University; February, 2012.

*Toward a better understanding of customer incivility.* Invited Colloquium, Department of Psychology, Northern Kentucky University; December, 2009.

*Moderators of the effects of customer/client incivility.* Invited Colloquium, Department of Psychology, Central Michigan University; November, 2007

*Workplace Incivility: Causes, consequences, and future research directions.* Invited presentation, CROET Conference on Workplace Violence, Oregon Health Science University. Portland, OR; December, 2006.

*Development and validation of a multidimensional measure of workplace incivility.* Invited colloquium, Department of Psychology, Clemson University; October, 2006.

*Development and validation of a multidimensional measure of workplace incivility.* Invited colloquium, Department of Psychology, University of Dayton; October, 2004.

*Mistreatment in the Workplace: Current Findings and Future Directions.* Presented to faculty and students in the College of Nursing, University of Cincinnati; February, 2004.

*The Relationship between Stress and Organizational Citizenship Behaviors.* Invited colloquium, Department of Psychology, Central Michigan University; March, 2003.

*The role of individual differences in occupational stress.* Invited keynote address to be presented at the annual convention of the Canadian Psychological Association, Hamilton, ON; June, 2003

*Relations between Stressors and Perceptions of Group Process.* Invited colloquium, Department of Psychology, University of South Florida; February, 2002.

*The Role of Self-Efficacy in Occupational Stress.* Invited colloquium, Department of Psychology, Bowling Green State University; June, 2001.

*Relations between Stressors and Job Performance: An Aggregate-Level Investigation Using Multiple Criterion Measures.* Invited presentation, Training Systems Division, Naval Air Warfare Center, Orlando, FL; October, 2000.

*The Impact of Stressors on Job performance: A Special Case of the Criterion Problem.* Invited presentation, Neuropsychiatry Division, Walter Reed Army Institute of Research, Washington, DC; July, 2000.

*Group Performance, Conflict Resolution, Process Consultation, and Communication.* Invited workshop, Product and Consumer Information Department, Kimberly-Clark Corporation; June, 1997.

*Occupational Stress and Job Performance.* Invited colloquium, Industrial Engineering Department, University of Wisconsin, Madison, WI; November, 1996.

*Minimizing Workforce Stress during Periods of Organizational Change.* Presented with Dr. Gary Adams as part of the 4th Annual *Quality Conference*, sponsored by the Oshkosh Chamber of Commerce and University of Wisconsin Oshkosh; October, 1996.

*The Interaction between Chronic Stressors and Traumatic Job Events.* Invited colloquium, Department of Psychology, Wayne State University, Detroit, MI; October, 1995.

*Stress Management.* Presented to managerial employees at Pendell Printing Company, Midland, MI; October, 1994.

*Teaching Non-Traditional Students.* Presented to Extended Degree faculty at Central Michigan University, Troy, MI; April, 1993.

*Motivation and Coaching.* Presented to supervisory employees at Central Michigan University; May, 1991.